

# 2010 FIFA World Cup™

## MRL Newsletter



### POWER AND HVAC INTERRUPTIONS

With the IBC set for its official opening next week it is critical to ensure that all power and related installations are functioning smoothly. For this reason, scheduled maintenance of the domestic and technical power installations over the next few days will take place as follows:

- Thursday 27 May (today): Domestic power and HVAC supply systems will be interrupted from 20:00 to 08:00 Friday morning. Technical power will remain on.
- Friday 28 May: Domestic and technical power as well as HVAC supply systems will be interrupted from 20:00 to 08:00 Saturday morning.
- Saturday 29 May: Due to testing of the installed Automatic Transfer Switch (ATS), short interruptions in domestic power and HVAC supply systems may occur between 21:00 and 01:00. Technical power will remain on.

The acceptance tests scheduled for 13:00 on Monday 31 May will take place as planned. Short interruptions in domestic power and HVAC supply systems are to be expected.

MRLs are requested to contact the Construction Help Desk for answers to any questions they may have regarding power and HVAC supply.

### SERVICE WITH A SMILE

"The FIFA Broadcaster Servicing Team is the first point of contact to the Media Rights Licensees for any day-to-day business in regards to commercial issues but also for the handling of accreditation. Another important duty is the monitoring of the TV and broadband transmissions during the event," explains Bettina Vecchi of the FIFA Broadcaster Servicing Team (FBST) – the core members of which are permanently based at the IBC, on the east side of the African Plaza.

"The main issues so far are related to accreditations, ticket requests, approval requests for studio layouts and queries related to the graphics elements and their use," Bettina continues. "Although we are primarily based here, we also have representatives operating at all venues, serving as the extended arm of FIFA TV for broadcasters outside the IBC."

Venue teams will help broadcasters in several ways, including accreditation issues, and will handle the access control at the press conference and mixed zone, co-ordinate the VIP interview position as well as monitor the media tribunes for non-authorized commentary and filming.

The FBST core team have been present at the IBC since 10 May, and venue teams will be operating at stadiums from the 8 June. Both can tap on a wealth of knowledge and experience, built across a long history of cooperation with HBS from 2002 to the present tournament.

MRLs are advised to consult the FIFA World Cup™ Production Handbook for a list of the HBS/FBST Split of Responsibilities.



The FIFA Broadcaster Servicing Team (FBST) at the IBC (from left to right) - Miriam Landolt, Jill Altenburger, Orla Ann Huber, Kathrin Stahlberger, Pierre Fasel, Daniela Fink and Associate Director, Bettina Vecchi

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### IBC LOCKDOWN REMINDER

MRLs are reminded that the IBC security lockdown will take place on Tuesday 1 June from 05:00 – 09:00.

Only one MRL from each organisation is permitted to be present during the lockdown. All personal belongings including laptops should be removed from the premises before the lockdown.

More details of the lockdown procedure were featured in MRL Newsletter #11.

### BANKING FOR NON-VISA CARD HOLDERS

MRLs are reminded that an extra banking facility will be available at the IBC from 31 May to aid those who do not have a VISA card. A Visa Prepaid Kiosk will allow holders of Mastercard, American Express or Diners International cards to use the machine to load a temporary VISA card with funds up to the value of 5000 ZAR. This card can then be used at point of sale in stores and restaurants.

There will be a limit of three cards issued to one account per day and each card is disposable once the funds on it have been used. A telephone service will allow users to receive SMS updates regarding the balance on their card, alternatively they can check the remaining balance of their card directly on the Visa Prepaid kiosk.

The machine will be located in the central courtyard.

### MRL BRIEFING REMINDER



The first MRL Briefing is now just four days away. The FIFA HD Cinema/Briefing Room in Hall 6 will host the first MRL Briefing at 11:30 on 31 May. Any MRLs unable to attend the Briefing can catch up on the key issues in the MRL Newsletter released shortly thereafter.